# Michael Gundlach

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# SUMMARY OF QUALIFICATIONS

# Technical:

- Creator of AdBlock, the #1 most popular browser extension for Chrome and Safari
- Google engineer served as primary oncall for AdWords and AdSense
- Masters Degree in Computer Science, 4.0 GPA
- Eleven years' professional coding experience in Python, Javascript, C#, C++, and SQL
- Extensive experience supporting multi-thousand-machine distributed applications

# Personal:

- I place value in honesty and strong interpersonal skills,
- I can **clearly communicate** the high and low-level details of a project to a technical or non-technical audience, and
- I get my kicks out of building software that is a true joy to use.

# WORK EXPERIENCE

(from most to least interesting)

# Software Engineer, Google.com

Google Inc., Dublin, Ireland (May 2005 - Aug 2006)

At Google I kept the global Google Adwords (search results ads) and Adsense ("Ads by Gooooogle") networks alive and ticking.

- Highlight of my "20% time":
  - Designed, implemented, deployed, and supported a Greasemonkey + Javascript tool used by over 600 Googlers
    - Invented a new Greasemonkey design pattern in the process
    - ...which became the principal design goal in Chrome's extension framework
    - Received a Google Peer Bonus, over 100 "thank you" emails, and an offer to rename a son to "Michael Gundlach"
- When on call:
  - I was point man for resolving all Ads network problems across the globe
  - Extinguished countless fires requiring quick thinking, quick diagnosis, quick communication, and quick resolution
- When not on call:
  - Configured, deployed, debugged, improved, and monitored **large-scale distributed applications** (thousands of machines)
  - Upgraded several such large-scale systems to a new cluster management platform
    - Coordinated multiple remote teams to ensure smooth transition
    - Accomplished each instance with zero downtime or impact to external users
  - Trained new coworkers through group firefighting, "tech talks," and interview shadowing
  - Wrote Python, bash, and Javascript tools to automate mundane tasks
- In my copious leftover time:
  - Gave 64 technical interviews
  - Filed over **300 bug reports** against other projects
  - Wrote code to convert sticks of butter for clueless chefs

# Author of **AdBlock** (getadblock.com)

Created the most popular extension for Chrome and Safari, with over 20,000,000 users.

- Interviewed in the New York Times
- My users give rave reviews about how devoted I am to building an excellent product
  - Optimized Javascript code for Chrome to shave milliseconds off of run time
  - Added new features faster than users' browsers could update
  - Built **Python monitoring tools** to track installation rates, popularity, and user feedback
- Um, lots of people use it? Try it yourself, maybe you'll like it.

# Python Team Lead and Software Engineer Xiocom Wireless (Aug 2008: 9 month contract)

Built software to help bring phone and internet service to third-world countries.

- Wireless Network Designer (Python TurboGears + Google Maps + AJAX):
  - Single-handedly built in 6 weeks, but was shown to Board as 6 months' funding highlight
  - Calculated optimal hardware, cost of deployment, signal strengths, coverage areas
  - Heavy use of advanced Google Maps API features (e.g. custom Overlay classes)
- Network Device Facade (Python):
  - Unified configuration process for diverse routers / WAPs under a single RESTful API
  - Designed **Strategy-pattern framework** to map individual device APIs to unified API
  - Google Maps frontend: e.g. click on a Cisco WAP in Rwanda and view connected users
- Many others:
  - A jQuery + ExtJS JS library; Ruby on Rails middleware; a Python SMS gateway; etc

As team lead, I developed the engineering group into a mature organization.

- Trained and mentored coworkers
  - Drove use of time estimates, release schedules, wikis, documentation, etc.
  - Standardized production machines
  - Coached managerial staff on conflict resolution and communication
  - Taught programmers Python, patterns, scalable design, agile development, and the benefits of Python module reuse vs. copy-and-paste coding
- Led in architectural decisions
  - Designed Network Management Platform as loosely-coupled RESTful microapps
  - **Reduced risk and time-to-launch** by determining gradual upgrade path from legacy management platform to Python nextgen platform
  - Invented ResourceProxy pattern, allowing Python ActiveRecord objects to join to ActiveResources transparently, making coding a breeze (I'd love to tell you about it!)

#### Software Engineer, CareerBuilder.com (Jun 2009: 9 month contract)

Contracted to **replace CareerBuilder's search engine** under a tight deadline.

- Created Python tools to productionize the search environment. Some examples:
  - A Python cluster deployment system to build live clusters from a configuration file
  - A script to execute work in parallel across a cluster of machines
  - A Python load testing framework to stress test and profile search engine clusters
- Extensively tested and configured Apache Solr systems
  - Performed 58 timing experiments in Python framework to optimize Solr performance
  - Patched Solr in Java to support multilingual document analysis
  - Used Python framework to analyze linguistic interpretation of documents
  - Created Javascript system to analyze stemming of search terms
  - Wrote genetic algorithms in Python to solve a 6-dimensional optimization problem

# Chief Technology Officer / Chief engineer

KateAspen.com (Dec 2006 - Nov 2007)

As CTO I was responsible for constant improvement of this 70 person ecommerce company's IT practices.

- Got things done repeatedly and tenaciously.
  - Returned company's ecommerce site to <u>#1 on Google</u> after six months of low ranking
    - Found the three responsible bugs shortly after joining company
    - Increased annual revenue by at least \$2 million
  - Solved technical mysteries for legacy software team when necessary
    - Detected race conditions, corrected character encoding errors, etc.
  - Added versioning, rollback, documentation, and monitoring to development process
  - Eliminated 80% of hosted backup fees through improvement of backup schedule
  - Trained employees on project planning, technical interviewing, scalable design, etc
  - Successfully created a culture valuing well-planned IT strategy over "quick-and-dirty" tactical changes

As chief engineer I was responsible for overhauling the company's unscalable software and production environment.

- Single-handedly rebuilt **ASP.NET and SQL 2005** ecommerce platform, **releasing on schedule**.
  - Highly maintainable code with thorough documentation
  - Two-way URL rewriting to preserve PageRank of previous platform's URLs
  - Aggressive caching system for improved database performance
- Implemented KateAspenShops.com, where users create ecommerce stores on the fly.
  - Coordinated marketing, graphic design, legal, and software teams to a successful release on schedule
  - Designed and coded the e-commerce platform which is scalable to 20,000 stores
  - Uses wildcard SSL certs, splitting databases, and some neat tricks to handle the scale
  - I'd love to discuss this more!

### **C# Software Architect** Smiths Medical (Feb 2008: 3 month contract)

Contracted to deliver the **most complex components** of a new version of a medical device application deployed in hundreds of hospitals worldwide, **within a tight FDA deadline**.

- Saved babies (really): quickly analyzed life-threatening bug discovered in deployed neonatal ICU devices
  - Manager requested a tool within two weeks to identify affected hospitals
  - I promised delivery by 4PM and delivered according to spec in 8 hours
  - Enabled company to immediately act to fix the problem

Separate from the life-saving incident, I:

- Cleanly designed and thoroughly documented all requested systems within schedule. Some examples:
  - Custom high-performance encrypted database (as FDA restricted 3<sup>rd</sup> party databases)
  - Data distribution system to obviate need for device firmware upgrades
  - Auditing system and UI to search device usage history

# C# Software Engineer

CareCentric Inc. Next Generation team (Aug 2003 - Apr 2005)

Developed a 3-tier thin-client .NET application using C# and SQL Server 2000.

- Designed and implemented all tiers (UI, client, server, SQL, and schema) of:
  - Security and authentication system
  - Transaction input module (entry point for logic flow in system)
  - Service Price Calculator (most complicated business logic in product)
  - Per-user permission assignment system
- Improved team's programming techniques
  - Taught team more powerful aspects of object-oriented programming
  - Introduced concept of refactoring complicated code
  - Taught methodical **debugging** practices

#### Research Assistant

Power Aware Wireless Networking Lab, University of GA (Nov 2000 - Mar 2003)

Developed for Linux in C++ a power-aware wireless network proxy to reduce energy usage on wireless devices.

- Created a dynamic scheduling protocol to manage multiple devices of varying bandwidths
  - Reduces energy usage better than any existing protocol, including 802.11b power-saving mode
  - Designed and developed a wireless device simulator in bash and C++ to determine energy savings

#### HONORS/AWARDS

**Google Peer Bonus**, nominated by coworkers for writing a tool to make editing documentation easier **Google Peer Bonus** (another), for writing a handy Greasemonkey script installed by 600 Googlers

Most Popular Extension for Google Chrome (AdBlock, >250,000 users)

Presidential Scholar (4.0 GPA), 1999, 2001, 2002 Best Paper, Parallel and Distributed Computing, Spring 2001 National Merit Scholar, 1998 - 2002 UGA University-Wide Assistantship, 2001, 2002: most prestigious UGA graduate award

#### EDUCATION

**Master of Science**, Computer Science, Fall 2002, University of Georgia. **Bachelor of Science** with Honors, Computer Science, Spring 2002, University of Georgia.

# PAPERS

A Power-Aware Scheduler for Streaming Multimedia Clients. Michael Gundlach, David Lowenthal, Surendar Chandra. Submitted to NOSSDAV 2003.

*Dynamic, Power-Aware Scheduling for Mobile Clients Using a Transparent Proxy.* Michael Gundlach, Sarah Doster, David Lowenthal, Scott Watterson. Presented at ICPP 2004.